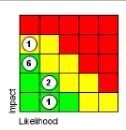
# Service Risk Register Environmental Services



Generated on: 17 June 2009

### **Facilities**

#### **Current Heat Map**



FE 01 Sale/purchase of property at incorrect values and asset valuations not shown at true balance on balance sheet								
Risk Code	R	isk Title	Description		Status			
FE 01	Sale/purchase of property at incorrect values and asset valuations not shown at true balance on balance sheet  Sale/purchase of property at incorrect valuations not shown at true balance sheet				<b>Ø</b>			
Conseq	uences	Financial cost to th	ne Council and breach of S123 Local Gov	Act.	'			
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead				
		4	B2 Noticeable	Phil Long				
		<b>Current Rating</b>	Current Rating Description					
+		4	B2 Noticeable	Last R	Review Date			
mpact		<b>Target Rating</b>	Target Rating Description					
	ihood			28,	/05/2009			

FE 02 Failure to adhere to correct procedures in Landlord and Tenant matters.							
Risk Code	R	isk Title	Description		Status		
FE 02	Failure to adhere to correct procedures in Landlord and Tenant matters.  Failure to adhere to correct procedures and Tenant matters.			n Landlord	<b>Ø</b>		
Consequences Not obtaining vacant possession of propert			nt possession of properties when required	d.			
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		3	C1 Noticeable	- Phil Long			
		<b>Current Rating</b>	<b>Current Rating Description</b>				
O		3	C1 Noticeable	Last R	Review Date		
Likelihood		Target Rating	Target Rating Description	28,	/05/2009		

1

FE 03 Failure in carrying out rent and lease reviews							
Risk Code	R	isk Title	Description		Status		
FE 03 Failure in carrying out rent and lease reviews.			Failure in carrying out rent and lease reviews.		٥		
Conseq	uences	Not maximising re	ntal income				
	ent Risk latrix	<b>Previous Rating</b>	Previous Rating Description	SI	1T Lead		
		3	C1 Noticeable	P	hil Long		
		<b>Current Rating</b>	<b>Current Rating Description</b>	•	iiii Long		
O		3	C1 Noticeable	Last R	eview Date		
tikel	lihood	Target Rating	Target Rating Description	28,	/05/2009		

FE 04 Capital projects							
Risk Code	Risk Title		Description		Status		
FE 04	Capi	ital projects	Capital projects		٥		
Conseq	uences	Failure to impleme	nt and complete within specified dates. E	xceed budge	et. Reputation		
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead			
		4	B2 Noticeable	p	hil Long		
		Current Rating Current Rating Description		Filli Long			
+		4	B2 Noticeable	Last R	Review Date		
mpact		<b>Target Rating</b>	Target Rating Description				
	ihood			28,	/05/2009		

FE 05 Street Lighting - knockdowns									
Risk Code	Risk Title		Description			Status			
FE 05	Street Lighting - knockdowns		Street Lighting - knockdo	wns		_			
Conseq	uences	Exposure of public	to risk of electrocution. He	ealth & Safety					
Current Risk Matrix		<b>Previous Rating</b>	Previous Rating De	scription	SI	MT Lead			
		4	D1 Noticeable		Phil Long				
o		<b>Current Rating</b>	Current Rating Des	scription	•	Till Long			
+:		4	D1 Noticeabl	e	Last F	Review Date			
15 act		<b>Target Rating</b>	Target Rating Des	cription					
	ihood	3	C1 Noticeable		28	/05/2009			
Risk Ac	tions								
Status	Code	Title		<b>Progress Bar</b>		Lead			
	Risk FE 01 Monitor any in hour knock downs to ensure prompt action taken		25%	Phil Lon	g; David Summers				
Risk FE 02 r		,	wns to ensure that there are issues with the authorities'	25%	Phil Lon	g; David Summers			

FE 06 Street Lighting								
Risk Code	Risk Title		Description		Status			
FE 06	Street Lighting				<b>Ø</b>			
Consequences Possibility of column c			nn collapse					
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead				
		3	C1 Noticeable	Þ	hil Long			
		<b>Current Rating</b>	Current Rating Description	ı	riii Long			
Ţ O			3	C1 Noticeable	Last R	Review Date		
m Dact m		<b>Target Rating</b>	Target Rating Description					
	ihood			01,	/06/2009			

FE 07 Failure to regularly inspect the condition of all buildings								
Risk Code	Risk Title		Description		Status			
FE 07	Failure to regularly inspect the condition of all buildings				<b>Ø</b>			
Conseq	uences	Health & safety an	d legal implications					
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead				
		3	C1 Noticeable	P	hil Long			
		<b>Current Rating</b>	<b>Current Rating Description</b>	'	Till Long			
,, O		3	C1 Noticeable	Last R	Review Date			
in i	ibaad	Target Rating	Target Rating Description	01,	/06/2009			
Likelihood								

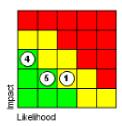
FE 08 Property Unit – team member leaving							
Risk Code	R	isk Title	Description		Status		
FE 08		nit – team member leaving		<b>②</b>			
Conseq	uences	Backlog of work /	failure in delivery of service				
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		3	C1 Noticeable	Phil Long			
			<b>Current Rating</b>	<b>Current Rating Description</b>	1	IIII Long	
Ţ O		3	C1 Noticeable	Last R	Review Date		
mbact		<b>Target Rating</b>	Target Rating Description				
	lihood			01,	/06/2009		

F	Risk Title	Description		
	, ,		<b>Ø</b>	
uences	Reputation / financ	cial		
ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	1T Lead
	3	C1 Noticeable	D	hil Long
	<b>Current Rating</b>	Current Rating Description	1	illi Long
	3	C1 Noticeable	Last R	eview Date
	Target Rating	Target Rating Description	0.1	/06/2009
	Street nam incorre uences ent Risk	Previous Rating  3  Current Rating	Street naming & numbering – incorrectly addressed  uences Reputation / financial  ent Risk atrix Previous Rating Previous Rating Description  3 C1 Noticeable  Current Rating Current Rating Description  3 C1 Noticeable	Street naming & numbering – incorrectly addressed  uences Reputation / financial  ent Risk atrix  Previous Rating Previous Rating Description  3 C1 Noticeable  Current Rating Current Rating Description  3 C1 Noticeable Last R  Target Rating Target Rating Description

FE 10 Property Unit – inadequate training							
Risk Code	Risk Title		Description		Status		
FE 10	FE 10 Property Unit – inadequate training				٥		
Consequences Not keeping wi qualification			up to date with legislation etc resulting in	losing profes	ssional		
	ent Risk latrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		2	A2 Noticeable	D	hil Long		
		<b>Current Rating</b>	Current Rating Description	•	Till Long		
+		2	A2 Noticeable	Last R	Review Date		
mbact (		Target Rating	Target Rating Description				
	lihood			01,	/06/2009		

# **Health & Environment**

#### **Current Risk Matrix**



HE 01 Inadequate capacity to respond to major incident								
Risk Code	Risk Title		Description		Status			
HE 01	Inadequate capacity to respond to major incident		Inadequate capacity to respond to major incident e.g. food poisoning, major contamination risk or introduction of new legislation e.g. Private water Supplies or new area of work			Δ		
Conseq	uences	section-Inadequate	d to such incident/legiskes skills and knowledge-U oy external inspectors/ag	Inable to comply v				
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description S		MT Lead			
		6	B3 Significant		Phil Long			
		<b>Current Rating</b>	Current Rating D	escription		Till Long		
		6	B3 Significant		<b>Last Review Date</b>			
mbact	O	<b>Target Rating</b>	Target Rating D	escription				
	ihood	4	B2 Noticeable		11	1/06/2009		
Risk Ac	tions							
Status	Code	Title		Progress Bar		Lead		
	Risk HE 01- In eventuality re prioritisation of work by SUM and potential of assistance from Partnering Authorities		25%	Phil Long; S	teven Richmond			

HE 02 Inadequate staffing capacity to respond to the existing commitments and government initiatives on sport, play and leisure								
Risk Code	Risk Title Description			Status				
HE 02	to respon comn governme	e staffing capacity of to the existing nitments and ent initiatives on olay and leisure		•				
Conseq			the Big Lottery Programme-Inadequate sl cial grants for the District-failure to advar		-			
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead			
		4	B2 Noticeable	P	hil Long			
		<b>Current Rating</b>	<b>Current Rating Description</b>		Till Lorig			
+:		4	B2 Noticeable	Last R	Review Date			
m bact		Target Rating	Target Rating Description		10.5 10.000			
_⊑ Likelihood				11,	/06/2009			

Likel	ihood			11,	700/2009					
HE 03	HE 03 Recruitment & Retention of staff									
Risk Code	Risk Title		Description		Status					
HE 03	Recruitment & Retention of staff									
Conseq	uences	prices and nationa	ng to fulfil service requirements-Difficulty I shortage of EHO's-Inadequate experiency pislative requirements.	_	_					
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead						
		4	B2 Noticeable	D	hillong					
		<b>Current Rating</b>	Current Rating Description	Phil Long  Last Review Date						
		4	B2 Noticeable							
mbact (m		<b>Target Rating</b>	Target Rating Description							
	ihood			11,	/06/2009					

HE 04 Private Water Supply regulations							
Risk Code	R	isk Title	Description		Status		
HE 04	HE 04 Private Water Supply regulations				<b>②</b>		
Consequences Non compliance with statutory duty							
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead			
		3	C1 Noticeable	Phil Long			
		<b>Current Rating</b>	Current Rating Description		IIII Long		
Ţ O		3	C1 Noticeable	Last R	Review Date		
Likelihood	ihood	Target Rating	Target Rating Description	11,	/06/2009		

HE 05 Contaminated Land.							
Risk Code	Risk Title		Description		Status		
HE 05	Contaminated Land		Requirement to identify number of sites of potential concern and number of sites where remediation of land is necessary		<b>Ø</b>		
Consequences to provide funding		•	nt contaminated land strategy and limit t for additional resources. Shared officer p by CS&L 31/1/08.		•		
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		4	B2 Noticeable	D	hil Long		
		<b>Current Rating</b>	<b>Current Rating Description</b>	1	illi Lorig		
		4	B2 Noticeable	Last R	Review Date		
mpact		<b>Target Rating</b>	Target Rating Description				
	lihood			11,	/06/2009		

HE 06 Health & Safety Enforcement							
Risk Code	Risk Title		Description		Status		
HE 06	Health & Safety Enforcement				<b>Ø</b>		
<b>Consequences</b> requirements publi		requirements publi	ipate in the FIT 3 programme for 2008/0 ished and needs reviewing. Have up to 3 vithin ISO 9001:2000 Quality Managemer	years to con			
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		3	C1 Noticeable	D	hil Long		
		<b>Current Rating</b>	<b>Current Rating Description</b>	r	IIII Long		
Ţ, O		3	C1 Noticeable	Last R	Review Date		
to Likel	lihood	Target Rating	Target Rating Description	11,	/06/2009		

HE 07	77 MVM Software and e government developments						
Risk Code	Risk Title		Description		Status		
HE 07	MVM Software and e government developments				<b>Ø</b>		
Consequences October 2005 Ne		October 2005 Ne	stem which deals with all Env Health and xt step is to link to the corporate gazette options e.g. mobile working etc	J ,			
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		4	B2 Noticeable	D	hil Long		
		<b>Current Rating</b>	<b>Current Rating Description</b>	,	Till Long		
+		4	B2 Noticeable	Last R	Review Date		
mpact		<b>Target Rating</b>	Target Rating Description				
	ihood			11,	/06/2009		

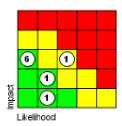
Risk Code	Risk Title		Description		Status
HE 08	Compliance/performance on new NI Indicators				<b>Ø</b>
<b>Consequences</b> Poor performance			nationally reflecting on Comprehensive A	rea Assessm	ent (CAA)
Current Risk Matrix Previous Rating		<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead
		3	C1 Noticeable	Phil Long	
		<b>Current Rating</b>	Current Rating Description	F	illi Long
0		3	C1 Noticeable	Last R	Review Date
mpact		<b>Target Rating</b>	Target Rating Description		
E Likelihood				11,	/06/2009

HE 09 Food Safety							
Risk Code	Risk Title		Description		Status		
HE 09 Food Safety		od Safety	(a) Implementation of new FSA Code of Practice and Monitoring system (LAMES) (b) Introduction of Scores on the Doors		٥		
Consequences Consequent scrutiny of FSA							
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead			
		4	B2 Noticeable	Phil Long			
		<b>Current Rating</b>	<b>Current Rating Description</b>				
+:		4	B2 Noticeable	Last R	Review Date		
mbact		Target Rating	Target Rating Description				
	ihood			11,	/06/2009		

HE 10	HE 10 Local Air Quality Management (LAQM)-Air Quality Review and Assessment						
Risk Code	Rick Title		Description		Status		
HE 10	(LAQM)-A	uality Management ir Quality Review Assessment			٥		
-Failure to meet Defra deadline. Possibility of require /or Declare Air Quality management AreaLA highlig LA would have to provide explanation to Minister					_		
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SMT Lead			
		3	C1 Noticeable	D	hil Long		
		<b>Current Rating</b>	<b>Current Rating Description</b>		Till Long		
, O		3	C1 Noticeable	Last R	Review Date		
m bact		<b>Target Rating</b>	Target Rating Description				
	lihood			11,	/06/2009		

# Streetscene

### **Current Heat Map**



SS 01 V	SS 01 Waste Management (recycling & refuse collection)						
Risk Code	Risk Title		Description		Status		
SS 01		Meeting recycling standards. Vehicle failure. Strikes. & refuse collection)  Emily a standards. Strikes. Failure of management systems. Limited contracts for composting and dry recyclables					
Conseq	<b>Consequences</b> public health issu		efuse to 23K households resulting in adve s. Removal of service from RDC. Possible ceting recyclable products if businesses fa	removal of	•		
	ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		3	C1 Noticeable	D	hil Long		
		<b>Current Rating</b>	<b>Current Rating Description</b>	·	Till Long		
, Q		3	C1 Noticeable	Last F	Review Date		
mbact		<b>Target Rating</b>	Target Rating Description				
	ihood			11	/06/2009		

SS 02 I	SS 02 Failure to provide a collection service for Trade Waste.							
Risk Code	Risk Title		Des	Description		Status		
SS 02	Failure to provide a collection service for Trade Waste.		plus trad	eased levels of landfill tax by central gov LATS liabilities potentially pricing Distric e waste out of the existing market. (NB e cractors are not faced with the same LATS	•			
Conseq	Consequences			oss of customers. Potential increase in co e budget implications.	st re domes	tic waste		
	ent Risk atrix	Previous Rat	ting	Previous Rating Description	SI	MT Lead		
		3		C1 Noticeable	P	hil Long		
		<b>Current Rat</b>	ing	<b>Current Rating Description</b>	'	Till Lorig		
, O	3			C1 Noticeable	Last R	Review Date		
mpact		Target Rati	ng	Target Rating Description				
	ihood				11,	/06/2009		

SS 03 Failure to provide a street cleaning service.							
Risk Code	Risk Title		Description		Status		
SS 03	Failure to provide a street cleaning service.				<b>Ø</b>		
			r Environment Protection Act. Adverse purvice not carried out. Reputation of the Co		ronmental/public		
Current Risk Matrix		<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead		
		3	C1 Noticeable	P	hil Long		
		<b>Current Rating</b>	Current Rating Description	1	Till Long		
Ţ O		3	C1 Noticeable	Last R	Review Date		
mpact		<b>Target Rating</b>	Target Rating Description				
	lihood			11,	/06/2009		

SS 04 Failure to ensure that Taxi's are appropriately licensed.							
R	isk Title	Description		Status			
				٥			
uences	•	, , ,, ,, ,	ted – no con	trol on fees			
ent Risk atrix	<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead			
	3	C1 Noticeable	Phil Long				
	<b>Current Rating</b>	Current Rating Description		iiii Long			
	3	C1 Noticeable	Last R	eview Date			
ihood	Target Rating	Target Rating Description	11,	/06/2009			
	Failure to e are approuences ent Risk atrix	Risk Title  Failure to ensure that Taxi's are appropriately licensed.  Public not protected charges/vehicle sate of the charges of the charges of the charge	Risk Title  Description  Failure to ensure that Taxi's are appropriately licensed.  Public not protected - physically/financially. Trade unregular charges/vehicle safety.  Previous Rating  Previous Rating Description  3  C1 Noticeable  Current Rating Description  3  C1 Noticeable  Target Rating Description	Risk Title  Description  Failure to ensure that Taxi's are appropriately licensed.  Public not protected - physically/financially. Trade unregulated - no concharges/vehicle safety.  Previous Rating  Previous Rating Description  3  C1 Noticeable  PCurrent Rating Description  3  C1 Noticeable  C1 Noticeable  Last R  Target Rating Target Rating Description			

SS 05 Failure to secure and administer 'minor contracts'					
Risk Code	Risk Title		Description		Status
SS 05 Failure to secure and administer 'minor contracts'					<b>②</b>
Conseq	uences	Loss of revenue. L	oss of manpower.		
Current Risk Matrix		<b>Previous Rating</b>	Previous Rating Description	SI	MT Lead
		2	A2 Noticeable	Phil Long	
		<b>Current Rating</b>	<b>Current Rating Description</b>	'	illi Lorig
	Olelihood	2	A2 Noticeable	Last Review Date	
tikel		Target Rating	Target Rating Description	11,	/06/2009

SS 06 Failure to maintain vehicles.					
Risk Code	Risk Title		Description	Status	
SS 06	Failure to maintain vehicles.		Failure to comply with requirements of O licence.		<b>Ø</b>
Consequences			action. Operator's licence withdrawn. Pote manslaughter charges.	entially no se	ervices – depot
Current Risk Matrix		<b>Previous Rating</b>	Previous Rating Description SI		MT Lead
		3	C1 Noticeable	Phil Long	
		<b>Current Rating</b>	Current Rating Description	1	IIII Long
_ 0		3 C1 Noticeable		Last R	Review Date
mbact		Target Rating	Target Rating Description	11,	/06/2009
Likelihood					

SS 07 failure to comply with Health & Safety						
Risk Code	Risk Title		Description		Status	
SS 07	Failure to comply with Health & Safety				٥	
Conseq	uences	Injury to staff. Litigation. Reputation to the Council. Financial cost.				
Current Risk Matrix		<b>Previous Rating</b>	Previous Rating Description	SMT Lead		
		3	C1 Noticeable	Phil Long		
		<b>Current Rating</b>	<b>Current Rating Description</b>			
, O		3	C1 Noticeable	Last Review Date		
Likel	ihood	Target Rating	Target Rating Description	11,	/06/2009	

SS 08 Depot security is compromised.						
Risk Code	Risk Title		Description			Status
SS 08 Depot security is compromised.						
Conseq	uences	Stolen of damaged	goods/property. Insu	irance costs.		
Current Risk Matrix		Previous Rating	Previous Rating Description		SMT Lead	
		9	C3 Sign	ficant	D	hil Long
	0	<b>Current Rating</b>	Current Rating	Description		IIII Long
+:		9	C3 Sign	ficant	Last F	Review Date
m sact		<b>Target Rating</b>	Target Rating	Description		
Likelihood		3	C1 Noticeable		11/06/2009	
Risk Actions		1			'	
Status	Code	Title	Description	<b>Progress Bar</b>	Lead	Latest Note
<b>&gt;</b>	Risk SS 03	Increased CCTV coverage is being investigated. A new fence has been purchased and awaits erection at back of depot	Increased CCTV coverage or new fence at back of depot	70%	Phil Long; Beckie Bennett	New CCTV system implemented, currently looking at cost of upgrading. Fence purchased for rear and awaiting installation

SS 09 Failure to hit performance targets						
Risk Code	Risk Title		Description		Status	
SS 09	SS 09 Failure to hit performance targets				<b>Ø</b>	
Consequences		Will pull the Autho adequately	rity down in its CAA assessments. Failure	to manage	data quality	
Current Risk Matrix		<b>Previous Rating</b>	Previous Rating Description		SMT Lead	
		4	B2 Noticeable	Phil Long		
		<b>Current Rating</b>	Current Rating Description	r	IIII Long	
		4	B2 Noticeable	Last R	Review Date	
Impact		<b>Target Rating</b>	Target Rating Description			
E Likelihood				11,	/06/2009	

# Key:

Risk	Risk Status		
<b>②</b>	ОК		
	Warning		
	Alert		
?	Unknown		